

Introduction to Connie

Behavioral Health Partnership Oversight Council

Coordination of Care/Quality Access Committee

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Who is Connie?





About Connie

Independent, not-for-profit, neutral and trusted organization authorized by State statute (CGS 17b-59d and 17b-59g) to develop and operate statewide HIE in Connecticut



Network-of-networks model to enable exchange of clinical information across all health care settings



Statewide leader for adoption of HIE shared services that bring meaningful and sustainable value



Promote trust by establishing common “rules of the road” for guiding governance and operations activities

Connie Services





Point of Care Tools

Connie Portal & InContext App

- View patients' clinical records including images
- Determine other members of your patients' care team
- Access Narx report as required by CT law
- Best possible medication history (*in development*)
- *InContext App*: SMART on FHIR embedded app for EMRs (Epic, Cerner, eCW, Athena)

The screenshot displays the Connie Portal & InContext App interface. At the top, the Connie logo is visible, followed by a navigation bar with links for HOME, SEND FEEDBACK, PRODUCT UPDATES, JENN SEARLS, and LOGOUT. A search bar for 'Search Applications & Reports' is also present. The main content area is titled 'HIE InContext' and shows patient information for 'Anna Cadence, Female | Nov 16, 1981'. The interface includes tabs for ENCOUNTERS, HEALTH RECORDS, STRUCTURED DOCUMENTS, and IMMUNIZATIONS. Under the HEALTH RECORDS tab, there are sub-tabs for LABORATORY, RADIOLOGY, and CLINICAL NOTES. A table of health records is displayed, showing columns for Date Collected, Source, Description, and Provider. The table lists various medical tests and procedures performed on the patient, including metabolic panels, TMA, IgG subclass, height/weight/allergy, dermatopathology, MR hip, progress notes, thyroglobulin, family history alert, care navigation assessment, addendum note, procalcitonin, CT abdomen and pelvis, and XR chest PA/lateral.

Date Collected	Source	Description	Provider
2022-01-24	DCH	BASIC METABOLIC PANEL	Murali Chiravuri, MD/PhD
2021-10-22	CTUCHS	TRICHOMONAS BY TMA	Sandhya Dhruvakumar, MD
2021-09-18	UMMS_UMMC	IgG subclass Pnl Ser-mCnc	Marcie B. Schneider, MD
2021-07-30	FWMC	Height/Weight/Allergy - Text	Johnson Memorial Hospital
2021-07-19	JHH	DERMATOPATHOLOGY / ORAL PATHOLOGY	Mark Howard Schoenfeld, MD
2021-07-17	YNHYHCT	MR HIP W/ CONTRAST LEFT	Annika Bannon, MD
2021-07-15	JHH	Progress Notes	Jon C. Gaudio, MD
2021-06-30	JHH	THYROGLOBULIN + THYROGLOBULIN AB (Full Description)	Johns Hopkins Hospital
2021-06-28	FWMC	Family History Alert - Form	Alexandra J. Lansky, MD
2021-06-18	FWMC	Care Nav Assessment/Progress - Text	Venu Channamsetty, MD
2021-03-30	JHH	Addendum Note	Hospital for Special Care
2021-02-02	DCH	PROCALCITONIN	Gregory S. Bloom, MD
2021-01-22	YNHYHCT	CT ABDOMEN AND PELVIS W/O	Marcie B. Schneider, MD
2021-01-02	CTUCHS	XR CHEST PA/LATERAL	Jasmine M. Abbosh, MD



Connie Services & Use Cases

Encounter Notification

- Real-time worklist to help manage patients as they transition among health care settings
- Available as data feed
- Smart alerts (*to be implemented*)
 - Worklists developed based on lab results, discharge dx, risk scores, demographics, etc.

The screenshot displays the Connie web application interface. At the top, there is a header with the Connie logo, copyright information, and navigation links for 'SEND FEEDBACK', 'PRODUCT UPDATES', 'JENN SEARLS', and 'LOGOUT'. Below the header is a search bar labeled 'Search Applications & Reports'. The main content area is titled 'Notifications' and 'Proactive Management of Patient Transitions'. It includes a sidebar on the left labeled 'Reports & Applications'. The main table lists patient encounters with columns for NAME, MRN, DOB, EVENT TIME, FACILITY, EVENT, ALERT TYPE, and STATUS. The table shows six rows of data, including patients like 'Demo, NAT', 'Demo, Doug', and 'HIEPATIENT, CONNIE'. Each row has a status dropdown menu set to 'Not Started'.

NAME	MRN	DOB	EVENT TIME	FACILITY	EVENT	ALERT TYPE	STATUS
Demo, NAT Male, 26 years	NS3215	05/19/1995	02/24/2022 01:42 PM	Yale New Haven	ER Registration	ENS ProMPT	Not Started
Demo, NAT Male, 26 years	NS3215	05/19/1995	02/24/2022 01:42 PM	Yale New Haven	IP Change Outpatient to Inpatient	ENS ProMPT	Not Started
Demo, Doug Male, 16 years	DM4905	09/17/2005	02/22/2022 04:55 PM	Hartford Healthcare Corporation	ER Registration	ENS ProMPT	Not Started
Demo, Doug Male, 16 years	DM4905	09/17/2005	02/25/2022 04:55 PM	Hartford Healthcare Corporation	ER Discharge	ENS ProMPT	Not Started
HIEPATIENT, CONNIE Female, 22 years	CH2341	02/02/2000	03/17/2022 11:21 AM	UConn Health	IP Discharge	ENS ProMPT	Not Started
HIEPATIENT, CONNIE Female, 22 years	CH2341	02/02/2000	03/17/2022 11:21 AM	UConn Health	IP Change Outpatient to Inpatient	ENS ProMPT	Not Started



Connie Services & Use Cases

Image Exchange

- Image-enabled results reporting
 - Access images with reports from clinical portal
- HIE-wide patient worklist
 - Compare images across multiple locations
- Transfer-to-PACS
 - Transfer external priors into a local PACS
- Emergent Workflow (TBD)

The screenshot displays the Connie clinical portal interface. At the top, the Connie logo is visible, along with navigation links for 'SEND FEEDBACK', 'PRODUCT UPDATES', 'JENN SEARLS', and 'LOGOUT'. Below the header, a search bar is present. The main content area shows a patient's medical history for 'Anna Cadence', a female born on November 16, 1981. The history is organized into tabs: 'PATIENT INFORMATION', 'CLINICAL DATA', and 'CARE COORDINATION'. The 'CLINICAL DATA' tab is active, showing a list of encounters. A red circle highlights the encounter dated 2021-01-02, which is for a 'CTUHS' (Chest X-ray) study. Below this, a red arrow points to a thumbnail image of a chest X-ray. The X-ray image is displayed in a larger window, showing a frontal view of the chest. The image is labeled with 'XR CHEST PA/LATERAL' and 'Inst: GEC'. The patient's name 'Anna Cadence' and MRN 'M0008432512' are visible in the top left corner of the image window. The bottom right corner of the image window shows the text 'Inst: GEC'.

ENCOUNTERS	HEALTH RECORDS	STRUCTURED DOCUMENTS	IMMUNIZATIONS
2021-07-19	JHH	DERMATOPATHOLOGY / ORAL PATHOLOGY	Mark Howard Schoenfeld, MD
2021-07-17	YNHYCT	MR HIP W/ CONTRAST LEFT	Annika Bannon, MD
2021-07-15	JHH	Progress Notes	Jon C. Gaudio, MD
2021-06-30	JHH	THYROGLOBULIN + THYROGLOBULIN AB (Full Description)	Johns Hopkins Hospital
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2021-01-02	CTUHS	XR CHEST PA/LATERAL	Jasmine M. Abbosh, MD
2021-09-29	HHCCT	BRAINAVVO	Aimee Altschul-Latzman, MD
2021-12-11	UMMS UMMC	Complete blood count (hemogram) panel - Blood by Automated count	AAMC
			Paras Bhatt, MD
			The Hospital of Central Connecticut
			Sara B. Levine, MD
			Jude F. Clancy, MD
			Connecticut Children's Medical Center

Provider Directory

The screenshot displays the Connie Provider Directory interface. The top navigation bar includes the Connie logo, copyright information, and links for 'SEND FEEDBACK', 'PRODUCT UPDATES', and a user profile for 'JENN SEARLS'. A sidebar on the left contains a 'HOME' link and a 'Reports & Applications' section. The main content area features a 'Convergent Search' section with a search bar and filters for Name, NPI, Organization, Specialty, and Provider Type. Below this is a 'Location' section with a checkbox for 'Use Distance Search?' and fields for Street Address, City, State, and Zip. A 'Search' button is located at the bottom right of the search section. The search results are displayed in a table with columns for Detail, Name, NPI, Address, and Specialty. The first row, for David Howlett, is highlighted with a green circle around the 'Show' link. A green arrow points from this 'Show' link to a detailed view of David Howlett's profile on the right side of the screen.

DAVID HOWLETT
Provider Details

Name: DAVID HOWLETT
Location: PO BOX 518 13 CHURCH RD EAST GRANBY CT 06026-0518
Specialty: FAMILY MEDICINE
NPI: 1760469829
Phone Number: (860) 653-4526
Show More

Direct Email: dhowlett@eastgranbyfamilypractice.direct.emds.com

Gender: M
Accepts Medicare: Y
License: 023728
Provider Type: MEDICAL DOCTOR

Organization: EAST GRANBY FAMILY PRACTICE LLC
Hospital Affiliation: ST FRANCIS HOSPITAL & MEDICAL CENTER
Education & Training: UNIVERSITY OF CONNECTICUT SCHOOL OF MEDICINE

Seeing discrepancies in your data?
[Please report it to management@connieid.com](#)

Detail	Name	NPI	Address	Specialty
Show	DAVID HOWLETT	1760469829	PO BOX 518 13 CHURCH RD EAST GRANBY CT 06026-0518	FAMILY MEDICINE
Show	DAVID SIMON	1962736611	2 LEDGEBROOK DR FL 2 MANSFIELD CENTER CT 06250-1682	ANESTHESIOLOGY, PREVENTIVE MEDICINE
Show	DAVID MULLIGAN	1487639449	333 CEDAR ST # ST121 YALE UNIVERSITY YALE NEW HAVEN HOSPITAL NEW HAVEN CT 06510-3206	GENERAL SURGERY
Show	DAVID CZINER	1457354169	210 WESTCHESTER AVE WHITE PLAINS NY 10604-2901	INTERNAL MEDICINE
Show	DAVID FOX	1053351809	55 LOCK ST YALE HEALTH NEW HAVEN CT 06511-3603	OBSTETRICS AND GYNECOLOGY
Show	DAVID CAMINEAR	1841287091	2408 WHITNEY AVE HAMDEN CT 06518-3209	PODIATRY
Show	DAVID SIMON	1811983125	240 INDIAN RIVER RD STE A5 ORANGE CT 06477-3690	INTERNAL MEDICINE
Show	DAVID RICCO	1083613509	26 MAIN ST CONNECTICUT MEDICAL GROUP NORTHEAST MEDI EAST HAVEN CT 06512-2527	INTERNAL MEDICINE
Show	DAVID KRAMER	1649298454	30 HOSPITAL AVE CT NECK & BACK SPECIALISTS LLC DANBURY CT 06810-6027	ORTHOPAEDIC SURGERY

May 3, 2021

Connie is operational





Connie Statute

- Within one year of commencement of operations, **hospitals** and **labs** shall apply to begin the process of connecting to and participating in the HIE
- Within two years of commencement of operations, any **individual, corporation, facility or institution licensed by the state to provide health care services** shall apply to begin the process of connecting to and participating in the HIE
 - Includes primary care and specialty physician practices, pharmacies, and SNFs

Our List of Partners is Growing Every Day

Connie Dashboard: Who's Connected and What They're Sharing

Facility	Parent	Panel	ADT	CCDA	Lab	Rad	Trans
Adult and Pediatric Asthma and Allergy of CT		●					
Advanced Cardiovascular Specialists, P.C.		●	●	●			
Advanced Diagnostic Pain Treatment Centers, PC		●	●	●			
Advanced Orthopedics New England		●					
Allergy, Asthma & Immunology Center, LLC		●	●	●			
Anchor Health Initiative		●	●	●			
Anthony Ciccaglione MD PC		●					
Associated Pulmonologists of Western Connecticut		●					
Auerbach Pediatrics, LLC		●	●	●			
Avanta Clinic LLC		●	●	●			
Avon Medical Professionals		●					
Avon Pediatrics, LLC		●					
Backus Hospital	Hartford Healthcare Corporation	●	●				
Baginski Medical LLC		●					
Baker Pediatrics		●	●	●			
Bay Street Pediatrics		●					
Black Rock Pediatrics		●	●	●			
Bloomfield Foot Specialists, LLC		●					
Bridgeport Hospital	Yale New Haven Health	●	●				
Bridgeport Hospital Milford Campus	Yale New Haven Health	●	●		●	●	●
Bristol Health		●	●				



Connie Participating Organizations

Health Systems

Yale
NewHaven
Health



PROSPECT MEDICAL
HOLDINGS, INC.



Hartford
HealthCare



GRIFFIN HEALTH



UConn
HEALTH

Bristol Health

DKH DAY KIMBALL HEALTHCARE

Medicaid ASOs



BeneCare®
DENTAL PLANS



beacon
health options

DMHAS Facilities

- Capitol Region Mental Health Center
- Connecticut Mental Health Center
- River Valley Services
- Southeastern Mental Health Authority
- Southwest CT Mental Health System
- Western CT Mental Health Network

BH Providers

- Advanced Behavioral Health
- BHCare
- Bridges Healthcare
- Community Health Resources
- Community Mental Health Affiliates
- Sound Community Services
- United Services
- Wellmore Behavioral Health

Other



Community Health Center
Association of Connecticut



signifyhealth®

IPAs/CINs



cmg
COMMUNITY
MEDICAL GROUP

HIEs



CT
HealthLink
Connecting for Better Care

Indp Practices

- 143 Ambulatory Practices
- 13 Long-term/Post Acute
- 5 Radiology Centers
- 1 Urgent Care

FQHCs

- First Choice Health Center
- OPTIMUS Health Care
- Southwest Community Health Ctr
- Wheeler Clinic

Medical Practices





State of Data

Clinical Data Submitted	Jan 2022	Feb 2022	Mar 2022	Apr 2022
ADTs	7,612,090	7,042,442	8,373,325	7,615,444
Lab Results	575,527	864,594	1,436,659	1,976,543
Rad Results	24,393	34,625	52,893	74,384
Trans Documents	6,301	5,365	43,803	48,209
CCDs	91,470	163,514	139,760	196,459

ADT: Admit, Discharge, Transfer Messages (Hospital Encounters) | CCD: Continuity of Care Document | LAB: Laboratory Results
RAD: Radiology Results | TRN: Transcribed Documents (Discharge Summaries) | Img: Radiology Images

Patient Privacy





Patient Privacy

How Do I Opt Out?

- Opting-out of **Connie** is easy. You can do it five ways:

- Submit the **online application**
- **Give us a call** at 1.866.987.5514
- **Fax** us your completed **form** at 443.817.9587
- **Email** us your **form** at help@conniect.org
- **Mail** us your completed **form** to:

Connie, 400 Farmington Avenue, Farmington, CT 06032

Please note, due to COVID-19, any mailed forms may cause a delay in processing.

More questions about opting out? Visit the **FAQ page**.

**Find Patient Privacy FAQs at
conniect.org**

Is my information secure?

Who can access my information?

Can I control who sees my information in Connie?

What happens once I send in my opt-out form?

Are there exceptions to my choice to opt-out?

Do my providers know if I have opted-out?

Do health insurance companies have access to my data?

What do I do if I think an unauthorized person viewed my records?

More....

Steps to Connect with Connie



Let us know you're interested

Submit Commit to Connect form to Connie through info@connieconnect.org.

Submitting this form kicks off the connection process and assigns an account manager to your organization.



Let's make it official

Execute the legal documents.

Review and sign the necessary legal documents including the trusted data sharing agreement and applicable use case exhibits.



Let's discuss data

Determine what data you will contribute and/or access based on your eligibility, data interests, and viewing preferences.

*Work with your account manager and Connie's technical team to complete technical onboarding activities and training.
(Approximately 2 months)*



You're connected!

Share the news internally and externally.

*Use the training guides and communications toolkit as resources to get your organization started and let stakeholders know your organization participates in the state-wide health information exchange.
(Approximately 2 months)*



Keep in touch!

Let us know how you are doing and how else we can help you.

We are here to help and we have lots of new services planned! We will keep you informed and would love to hear from you about your data needs at any time.

Questions?

